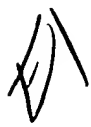


B1 Cont.  more telephony devices and to forward said calls back to said one or more telephony devices when one or more predetermined conditions have been met;

wherein said one or more queues define callable entities for said one or more telephony devices to forward said calls thereto.

### REMARKS

Upon entry of the instant amendment, claims 1-18 are pending. Claim 1 has been amended to more particularly point out Applicants' invention.

Claims 1-10 and 12-18 have been rejected under 35 U.S.C. §102(e) as being anticipated by Miloslavsky et al., U.S. Patent No. 6,175,564 B1 ("Milaslavsky"). In order for there to be anticipation, each and every element of the claimed invention must be present in a single prior reference. Applicants respectfully submit that the claimed invention is not taught, suggested, or implied by Milaslavsky.

In particular, an aspect of the present invention is to provide one or more queues which function as callable entities and which may be specified as callable aliases by endpoints in an IP telephony system. Thus, if the endpoint is busy, the call can be forwarded to its alias queue until such time as the endpoint is not busy. For example, the endpoint that uses queueing merely need employ a "forward on busy" telephone function to have the call forwarded to the assigned queue. Thus, claim 1 has been amended to recite "wherein said one or more queues define callable entities for said one or more telephony devices to forward said calls thereto;" claim 7 recites:

transferring said second call to a queue, said queue being definable as a callable device on said network; and  
transferring said second call back to said telephony device after a predetermined condition is met;

and claim 13 recites:

one or more first callable entities coupled to said telecommunications

network; and

one or more second callable entities coupled to said telecommunications network, wherein said one or more second callable entities are defined as queues for temporary holding of calls for said one or more first callable entities while said one or more first callable entities are processing other calls.

In contrast, Milaslavsky appears to relate merely to a router having a queue buffer. The queue does not appear to be a callable entity, as generally recited in the claims at issue. Thus, the queue does not appear to be accessible (e.g., accessible through a callable alias) as a callable device on the network. Instead, Milaslavsky appears representative of the problem solved by the present invention, which allows for simple and effective handling of busy calls. As such, if anything, Milaslavsky teaches away from the present invention. The Examiner is respectfully requested to reconsider and withdraw the rejection of the claims.

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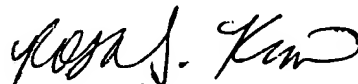
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Applicants respectfully submit that the application is in condition for allowance, which allowance is earnestly solicited.

Respectfully requested,

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Marked Up Claims

1. (Amended) A telecommunications system, comprising:
  - a packet switched network;
  - one or more telephony devices coupled to said packet switched network; and
  - one or more queues, coupled to said packet switched network, said one or more queues configured to receive forwarded calls from said one or more telephony devices and to forward said calls back to said one or more telephony devices when one or more predetermined conditions have been met;

wherein said one or more queues define callable entities for said one or more telephony devices to forward said calls thereto.